PERSON SPECIFICATION

C63 – ICT & Business Transformation Manager

Specification Type	Additional/changed requirements	E/D	Measure
Personal Skills	Ability to demonstrate high level leadership (including team development, communication skills, motivational skills).	E	1,3
Personal Skills	Ability to be self motivated and handle a large and varied personal workload.	E	1,3
Personal Skills	Presentation skills, to all groups of staff, senior management/Director level and members.	Е	1,3
Personal Skills	Performance management skills.	Е	1,3
Personal Skills	Negotiation skills, with managers, staff and Third Parties	Е	1,3
Personal Skills	To be self motivated, confident and capable of working alone.	Е	1,3
Personal Skills	To be diplomatic and approachable.	Е	1,3
Personal Skills	To be creative and entrepreneurial within the constraints of public accountability and statutory limitations.	E	1,3
Personal Skills	Business skills (including financial management, sales, marketing, analysis, contracts etc.).	E	1,3
Personal Skills	Developing ICT strategies		1,3
Personal Skills	Ability to develop business plans, charging and service level agreements within a Local Authority environment.		1,3
Personal Skills	To be able to deliver clear targets and outputs within a complex organisational and political environment.		1,3
Personal Skills	Ability to influence senior managers and Members and negotiate internally with customers.		1,3
Experience	Proven track record of ICT Management.		1,3
Experience	Presenting complex IT/technical arguments and reports in ways which are capable of being comprehended by non-technical audience.		1,3
Experience	Project and Programme Management.		1,3
Experience	Significant experience of managing integrated ICT function at a senior level within a complex organisation and financial management including control of a business area/function at a senior level.		1,3
Experience	Experience of managing and resolving employee relations problems.		1,3
Experience	Extensive experience of managing multi skilled and disciplined teams.		1,3
Attainments / Qualifications	Graduate level qualification required (or equivalent higher education).	E	1,3
Attainments / Qualifications	ITIL Qualification	Е	1,3

Specification Type	Additional/changed requirements		Measure
Attainments / Qualifications	Prince2 Qualification		1,3
Attainments / Qualifications	Management Qualification		1,3
Attainments / Qualifications	Membership of a professional body (Socitm / BCS)		1,3
Knowledge	Awareness of the pressures and changes affecting Local Government in general and Local Government ICT services in particular .		1,3
Knowledge	Detailed understanding of ICT industry trends the criteria for evaluating technology changes and strategic changes in the IS/IT market place.		1,3
Knowledge	An understanding of modern management methods and theory.		1,3
Knowledge	Understanding of Local Authority finance.		1,3
Knowledge	Understanding of IT procurement process within the context of European legislation.		1,3
Knowledge	Understanding of the contracting process and contract letting.		1,3
Equality and Diversity	A thorough understanding of equality issues affecting both employment and practices and service provision.		1,3
Special Requirements	Must be willing to work outside normal office hours.		1,3

Car Allowance:

This post carries a designated car user status.

E/D:

Essential (E) Desirable (D)

Measure:

- 1. Application form
- 2. Test after shortlisting
- 3. At interview
- 4. Documentary evidence5. Other [please specify]