

# AGENDA

**Tenant Panel Meeting**  
**The Council Chamber, Council Offices, Foster Avenue, Beeston**  
**Nottingham NG9 1AB**

**Wednesday 18 September**  
**Time: 10:00am to 12pm**

<b>Timing</b>	<b>Agenda Item</b>
<b>9:45 – 10:00</b>	<b>Refreshments</b>
10:00 – 10:05	Housekeeping, Apologies & Introductions
10:05 – 10:15	Notes of Last Meeting
10:15 – 10:30	Complaints Panel – Update of the first meeting
10:30 – 10:45	Housing Strategy Consultation – Hear what residents said
10:45 – 11:15	Service Inspectors – Communal Cleaning Blocks in General Needs Housing
11:15 – 11:30	Housing Magazine – Autumn/Winter
11:30 – 12:00	Engagement Overview <ul style="list-style-type: none"><li>- Arch Conference</li><li>- Scrutiny, dates set – lets recruit</li><li>- Where were Housing this summer</li><li>- Befriending and Broxtowe's Got Talent</li><li>- IL Open Days</li></ul>
<p><b>Next Tenant Information Network</b> Thursday 10 October 5.30pm- 7pm at Bexhill Court, Beeston Talk from Severn Trent</p> <p><b>Next Tenant Panel Meeting</b> Tuesday 12 November Council Offices, Beeston 10am – 12pm</p>	

## **Ground Rules for Meetings**

**Follow these few rules to help ensure meetings run smoothly and are successful**

- ✓ Stick to the agenda
- ✓ Raise your hand and wait for the Chair to invite you to speak
- ✓ Only one person is permitted to speak at a time
- ✓ Do not talk to others while anyone else is talking
- ✓ Listen to others without interrupting
- ✓ Make constructive and positive contributions
- ✓ Keep your comments concise and relevant
- ✓ Treat all others fairly, courteously and with respect
- ✓ Ensure everyone has the opportunity to contribute
- ✓ Raised voices, abusive or inappropriate language will not be tolerated
- ✓ Personal or individual issues must be raised outside of the meeting
- ✓ Only items on the agenda will be discussed, unless approval has been given by the Chair prior to the meeting starting
- ✓ Work together for the benefit of all residents

**If you fail to follow these Ground Rules for Meetings you may be asked to leave the meeting**

**Please refer to the Code of Conduct, which fully sets out expectations of involved residents**