



## Addresses & telephone numbers Other useful services

**Age UK** Formerly Age Concern and Help the Aged  
☎ 0800 169 6565 🌐 [www.ageuk.org.uk](http://www.ageuk.org.uk)

**Citizens Advice Broxtowe**  
Council Offices, Foster Avenue, Beeston NG9 1AB  
☎ 0844 499 1193 🌐 [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

**NHS Direct**  
24 hour Nurse and Health Advice  
☎ 111 🌐 [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)

**Broxtowe Help Directory**  
☎ 01773 535 255 🌐 [www.broxtowehelpdirectory.org.uk](http://www.broxtowehelpdirectory.org.uk)

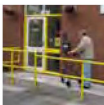
**Voluntary Action (Broxtowe)**  
Oban House, 8 Chilwell Road, Beeston, Nottingham NG9 1EJ  
☎ 0115 917 8080 🌐 [www.vabroxtowe.org.uk](http://www.vabroxtowe.org.uk)

**Eastwood Volunteer Bureau**  
Wellington Place (rear of Library), Eastwood, Nottingham NG16 3GB  
☎ 01773 535 255 🌐 [www.eastwoodvolunteerbureau.org.uk](http://www.eastwoodvolunteerbureau.org.uk)

**The Helpful Bureau**  
30-41 Church Street, Stapleford, Nottingham NG9 8GB  
☎ 0115 949 1175 🌐 [www.thehelpfulbureau.org.uk](http://www.thehelpfulbureau.org.uk)

**Patient Advice and Liaison Service**  
☎ 0800 028 3693 🌐 [www.nottinghamshirehealthcare.nhs.uk](http://www.nottinghamshirehealthcare.nhs.uk)

**Disability Rights UK**  
🌐 [www.disabilityrightsuk.org](http://www.disabilityrightsuk.org)



## Broxtowe Borough Council Useful addresses and telephone numbers

**Council Services**  
Council Offices, Foster Avenue, Beeston, NG9 1AB

Town Hall, Foster Avenue, Beeston, NG9 1AB

Stapleford Office, Carnegie Civic & Community Centre, Warren Avenue, Stapleford, NG9 8EY

Eastwood Office, 15 Nottingham Road, Eastwood, NG16 3AP

Kimberley Depot, Eastwood Road, Kimberley, NG16 2HX

**All above offices**  
☎ 0115 917 7777  
🌐 [www.broxtowe.gov.uk](http://www.broxtowe.gov.uk)

**Handitill facilities**  
Kimberley Post Office, 28 Main Street, Kimberley NG16 2LL

**Council housing repairs**  
Out of hours  
☎ 0115 917 3838  
🌐 [www.broxtowe.gov.uk/housing](http://www.broxtowe.gov.uk/housing)

**D.H. Lawrence Heritage**  
D.H. Lawrence Birthplace Museum, 8a Victoria Street, Eastwood, Nottinghamshire NG16 3AW  
☎ 0115 917 3824

D.H. Lawrence Heritage Centre  
Mansfield Road, Eastwood, Nottinghamshire NG16 3DZ  
☎ 01773 717 353  
🌐 [www.dhlawrenceheritage.org](http://www.dhlawrenceheritage.org)

**Sports and Leisure Centres**  
**Bramcote Leisure Centre**  
☎ 0115 917 3000  
🌐 [www.broxtowe.gov.uk/blc](http://www.broxtowe.gov.uk/blc)

**Chilwell Olympia Sports Centre**  
☎ 0115 917 3333  
🌐 [www.broxtowe.gov.uk/cosc](http://www.broxtowe.gov.uk/cosc)

**Eastwood Community Sports Centre**  
☎ 0115 917 3573  
🌐 [www.broxtowe.gov.uk/ecsc](http://www.broxtowe.gov.uk/ecsc)

**Kimberley Leisure Centre**  
☎ 0115 917 3366  
🌐 [www.broxtowe.gov.uk/klc](http://www.broxtowe.gov.uk/klc)

**Contact your local councillor**  
All details are available on the website at [www.broxtowe.gov.uk](http://www.broxtowe.gov.uk)

**Nottinghamshire County Council**  
☎ 0300 500 80 80  
🌐 [www.nottinghamshire.gov.uk/adultsocialcare](http://www.nottinghamshire.gov.uk/adultsocialcare)

**Typetalk**  
TextTalk 18001 917 7777  
[www.mid-typetalk.org.uk](http://www.mid-typetalk.org.uk)  
For deaf, near blind, deafened, hard of hearing and speech impaired people.

THIS LEAFLET IS AVAILABLE IN A LARGE PRINT VERSION ON REQUEST

Follow Broxtowe with social media



[www.broxtowe.gov.uk/socialmedia](http://www.broxtowe.gov.uk/socialmedia)



# Services for people with DISABILITIES in Broxtowe

Whether you are fully fit or need a helping hand, Broxtowe Borough Council is dedicated to creating a community that is based on equality and inclusion. The Council provides many services aimed to suit people with disabilities. This leaflet gives a brief insight into these services as well as useful contact information so you can use them to your full advantage.





## Aids and Adaptations

Help is available to people who may need aids or adaptations to live independently in their own homes. All cases need referral through an occupational therapist and adaptations for non-council tenants are subject to a test of resources.

☎ **0300 500 80 80**  
**Occupational Therapist,**  
**Nottinghamshire County Council**

☎ **0115 917 3610**  
**Broxtowe Borough Council tenants**

## Beeston Shopmobility

Beeston Shopmobility is located in Cavendish Lodge, Devonshire Avenue and is open Monday to Saturday from 10.00am till 4.00pm. Mobility scooters and wheelchairs are available for members, both for short (£1.00 for two hours) and long-term hire. Training is provided for all new users. There are 4 parking spaces reserved in Devonshire Avenue car park and restricted parking on street.

☎ **0115 917 3077**

🌐 **www.broxtowe.gov.uk/shopmobility**

## Blue Badge Parking

The Blue Badge scheme provides a range of parking concessions for people with severe mobility problems. Blue Badges allow vehicles carrying people with certain disabilities to be parked near shops, stations and other facilities. These are issued by Nottinghamshire County Council Social Care Department.

☎ **0300 500 80 80** or  
**apply online at [www.direct.gov.uk/bluebadge](http://www.direct.gov.uk/bluebadge)**

## Broxtowe Borough Mediation Service

Free independent, impartial and confidential mediation for residents who have issues and disputes with their neighbours. The process helps neighbours reach a realistic agreement that they can both live with.

☎ **0115 917 3736**

## Concessionary Travel Pass

Concessionary travel passes are issued by Nottinghamshire County Council to allow people of state pensionable age and those with certain disabilities to save on travel costs.

☎ **0300 500 80 80**

## Energy Efficiency

Are you looking for ways to save energy and money on your household bill? The Energy Saving Trust is a not-for-profit organisation which provides free and impartial advice on how to save energy.

☎ **0300 123 1234** **Energy Saving Trust Energy Saving Trust.**

**Alternatively contact Broxtowe Borough Council Energy Officer on 0115 917 3989**

## Grants

Broxtowe Borough Council operates a Disability Grant Aid scheme for voluntary and charitable groups to apply for funding for projects.

☎ **0115 917 3229**

## Handy Person Adaptation Service

The service was setup by Nottinghamshire County Council and Broxtowe Borough Council to carry out a range of jobs, including everything from fitting hand rails and half-steps to changing light bulbs, fitting door locks and assembling flat pack furniture. For a small charge, an approved trader will carry out the work and provide an affordable, quality service.

☎ **0300 500 80 80**

## Housing Benefit and Council Tax Support

The Council can offer you help with the costs of your Council Tax or rent. There are terms and conditions to receiving this help but if you are eligible it can help reduce your bills.

🌐 **www.broxtowe.gov.uk/counciltax**

☎ **0115 917 7777**

## Leisure Centres

There are four Leisure Centres in Broxtowe Borough, offering a variety of schemes and health and fitness options for people with disabilities.

☎ **0115 917 3000**  
**Bramcote Leisure Centre**

☎ **0115 917 3333**  
**Chilwell Olympia**

☎ **0115 917 3573**  
**Eastwood Community Sports Centre**

☎ **0115 917 3366**  
**Kimberley Leisure Centre**

## Lifeline

Lifeline is an emergency community alarm service that offers peace of mind and additional security in your own home. If you have a fall or an emergency it enables you to contact the Control Centre quickly and easily. It operates 24 hours a day, every day of the year.

☎ **0115 917 3312**

[www.broxtowe.gov.uk/retirementliving](http://www.broxtowe.gov.uk/retirementliving)

## National Key System

Broxtowe Borough Council provides Radar keys to all residents of the Borough who are disabled, free of charge. These keys open the Radar locked accessible toilet facilities both in the Borough and countrywide. For more details or to apply for a key contact the Council. You can also find out more about the scheme at [www.radar.org.uk](http://www.radar.org.uk)

☎ **0115 917 3470**

## Parks and Open Spaces

There are over 75 parks and open spaces in Broxtowe Borough, offering various options in terms of health and fitness. Many of the sites have footpaths and walks that are suitable for people with disabilities. A number of the parks have pavilions that are specifically adapted and include toilets that are part of the 'Radar' scheme.

☎ **0115 917 3625**

## Refuse Collections

Broxtowe Borough Council will pull out and return bins for those residents who have a disability or frailty who are unable to place their bins out for servicing and there is no other occupant in the household to assist them. This arrangement is free of charge after an initial needs assessment has been undertaken and will be periodically checked.

☎ **0115 917 7777**

## Voting (Postal or Proxy)

The Council tries to ensure all polling stations are accessible for electors with disabilities. Large print versions of the ballot paper are available at each polling station, lower and wider polling booths are provided and polling staff are also on hand to provide assistance if needed.

However, if you find it difficult to get to a polling station, you can register to vote either by post or by proxy. Terms and conditions apply.

☎ **0115 917 3276**

